Employee Assistance Programs
Fact Sheet

Establishing an Employee Assistance Program (EAP) can help employees work to their fullest potential and improve their quality of life while increasing your organization’s productivity and profitability. Our EAP services include:

- Supervisor and employee orientation
- Monthly e-newsletters for supervisors and employees
- Assessment and brief counseling for troubled employees
- Financial and legal counseling
- Health and wellness seminars
- Critical incident response
- Substance abuse services
- Return-to-Duty services for positive drug-tested employees
- 24-hour crisis intervention and assessment
- Access to a range of other Prairie View services including:
  - Solutions for Business
  - Adventure and Experiential Solutions
  - Outcomes & Assessment Solutions

Orientation

Orientation for supervisors outlines the value and purpose of EAP services and how to make EAP referrals. Additional training can be customized to specific supervisory need. Employee orientations are offered to increase awareness, reduce stigma, and allow employees to ask questions about EAP benefits.

Monthly E-newsletters

Newsletters for supervisors tackle tough issues and give valuable advice in a Q&A format. Employee newsletters provide down-to-earth tips on day-to-day employee concerns, with special focus on wellness and productivity.
Assessment and Brief Counseling for Troubled Employees

Our EAP is staffed by over 30 licensed masters and doctoral level behavioral health clinicians who are trained to provide brief assessment and problem-focused counseling. With office locations in Wichita, Hillsboro, McPherson, and Newton, access is easy. Because the EAP is part of Prairie View’s larger behavioral health system, clients needing more intensive behavioral health treatment can make a seamless transition to the level of care that meets their needs. Prairie View also contracts with adjunct-providers across the country.

Financial and Legal Counseling

Prairie View contracts with Consumer Credit Counseling Services and Kansas Legal Services to provide financial and legal counseling to employees for no extra charge under the EAP.

Health and Wellness Speaker’s Bureau Seminars

Through Prairie View, you have access to an extensive menu of seminars that may be presented on-site at your company covering hot topics in today’s complex healthcare and business climate. Companies can select seminars to meet their unique organizational needs. Packages may be pre-purchased in conjunction with the EAP at a significant discount.

Enhancing Employee Selection, Training, and Retention

Employee turnover is expensive. Several primary causes of turnover include poor match with job demands, negative relationships, and lack of skill in managing social or personal issues. Using the Capabilities Awareness Profile (CAP) in conjunction with other services, we can facilitate significant improvements in matching applicant capabilities with job demands and enhancing supervision skills. The result is improvement in employee satisfaction, performance, and retention. Small investments early on can reap significant long-term rewards. Likewise, delaying intervention greatly increase costs in the long run.

Critical Incident Response

Clinicians trained in trauma response are available to assist organizations dealing with traumatic events. Early intervention can prevent or reduce costly emotional consequences that can have a negative long-term impact on morale and job performance.

Substance Abuse Services

Return to duty evaluations and monitoring is available, as well as counseling for employees struggling with substance abuse. For such situations, we use only clinicians who have specialized training in addictions assessment and treatment.
24-hour Services

Prairie View’s crisis line is available 24 hours a day and can be reached by calling 1-800-362-0180.

References

**Larksfield Place**, Wichita, KS
Valerie McGhee, CEO
316-636-1000

**Hutchinson Credit Union**, Hutchinson, KS
Michelle Waln, Human Resources Director
620-669-0177